

# Peterborough Community Assistance Scheme

The Peterborough Community Assistance Scheme (PCAS) can help people going through unexpected financial difficulties who require urgent assistance. The scheme aims to help you meet your basic needs as quickly as possible and will provide you with the support and advice to help you avoid similar problems in the future.

## What help is available?

We can help you in the following ways:

- By providing emergency food
- By providing emergency furniture or other basic needs such as clothing, toys or household items
- One off emergency heating or lighting payment
- Emergency white goods
- Debt advice and helping you to manage your money better

## Who can the scheme help?

To access the Peterborough Community Assistance scheme:

- You must be over 16 years of age and on means tested benefits
- You must be facing hardship or dealing with an emergency situation
- You must live or be registered for council tax in the Peterborough council area

## Where do I go for help?

For advice around debt/money management, emergency energy payments or emergency electrical appliances, please contact the Citizens Advice Bureau on: 0844 4994120 / (01733) 293203 or in person at: 16-17 St Marks Street, Peterborough, PE1 2TU.

Emergency food and furniture are provided through a voucher system issued by a number of different agencies in the city. Please contact one of the agencies listed below, where an advisor will help you with your individual needs.

Citizens Advice Bureau	0844 4994120 / (01733) 293203
Cross Keys Homes	(01733) 385000
Accent Nene Housing	(01733) 347135
(If you are a tenant of one of the above landlords)	
Peterborough City Council	(01733) 747474
British Red Cross	(01733) 557472
Aspire Drug Treatment Service	0800 1114354
Drinksense	(01733) 555532
Women's Aid	(01733) 894455

Peterborough and Fenland Mind - (01733) 530650 Advice and support for people with mental health issues.
Dial Peterborough - (01733) 265551 Advice and support for people with physical disabilities.
Age UK – (01733) 564185 Advice and support for people aged over 55.
Care and Repair - (01733) 863895 Assists disabled, aged and vulnerable people to access funding for work in their home
Department for Work and Pensions - 0845 6088603 For information on job seekers allowance and other benefits